

Evident.

I-REC Code for Electricity

SF-05: Complaint

Version: 1.0

Release Date: 03 May 2022





Evident . I-REC Code for Electricity

SF-05: Complaint

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Evident . I-REC Code for Electricity SF-05: Complaint

1 Introduction

The following form included within this document is to be used by all persons for submitting Complaints related to the I-REC(Electricity) Product Code and associated documents. Evident reserves the right to request further information in addition to that requested in this form where, in its reasonable opinion, the information provided is insufficient to consider the matters raised.

The completed form should sent by email to helpdesk@evident.global.

This document is correct at the date of issue, however Evident may change the information requirements without notice where necessary for compliance with national legislation or to preserve the integrity for the I-REC(E) market.



Evident . I-REC Code for Electricity

SF-05: Complaint

--- ALL PAGES OF THIS FORM MUST BE SUBMITTED BY EMAIL TO HELPDESK@EVIDENT.GLOBAL ---

| 1.1 SF-03: Complaint | | | |
|---|--------------------------------|----|------|
| Date | DD | MM | YYYY |
| Description of complaint <i>(for complex complaints, please submit and refer to accompanying documents)</i> | | | |
| Confidential? <i>(please select)</i> | Yes / No | | |
| Complaint urgency <i>(please select and provide reason for opinion)</i> | Low / Medium / High / Critical | | |
| Potential impacts <i>(for complex complaints, please submit and refer to accompanying documents)</i> | | | |
| Potential remedy <i>(optional)</i> | | | |

| 1.2 Complainant Details | |
|---|--|
| <i>Complete all fields. IDs, codes, and names should, if applicable, be as displayed in the Evident Registry.</i> | |
| Organisation ID/code | |
| Organisation name | |
| Complainant name | |
| Complainant e-mail | |
| Signature | |



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